AFRICAN CHAPTER TOURS (PTY)LTD
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PRIVACY STATEMENT

www.africanchapter.co.za

African Chapter Tours (Pty) Ltd
Registration number 2015/408745/06.
A tourism and travel services and registered private entity.
Privacy Policy last updated 2022 - February

Thank you for visiting the ***africanchapter*** website. The protection of your personal data is important to us here and we guard it like it were our own. Please take note of the following information pertaining to the collection and processing of data when visiting ***africanchapter*** website and when contacting us.

African Chapter Tours collects, uses and allows access to your personal data in accordance with the laws pertaining to data privacy.

Personal data refers to information that can be used to determine who you are or that which can be traced back to you, in our case and for example your name, e-mail address, IP address and telephone numbers' if entered, respectively.

African Chapter Tours are the data controller and therefore responsible for data collection and processing on our websites. If you have any questions regarding our data processing, your rights or this privacy policy please contact our Data Information Officer at info@africanchapter.co.za

If you are visiting our websites your browser automatically transmits the following data:

- Date, time and duration of the time you have spent viewing which page
- Name of your Internet Service Provider
- The referring website or data origin of entry
- The IP (Internet Protocol) address of your device/ workstation / computer
- Your internet browser type and version
- The operating system of your device / workstation / computer

It is necessary to store data for a limited period of time to be able to deliver the website to your browser and to make sure that it functions as is intended. With the help of this data we obtain statistical information on how our websites are performing. We also collect the data to prevent and track inadmissible access on our web servers and misuse of our websites as well as to secure our systems for the protection of yours and ours.

We store the data based on legitimate interests. Our legitimate interest is to achieve the described purposes as outlined in this document and the services which we provide to our clients. The data is deleted once it is no longer needed for the specific purposes outlined in this document and are legally required for optimal business activity.

Cookies

When you visit our websites, we collect data with the help of cookies. Cookies are small text files that are stored on your device. Cookies usually contain a cookie ID i.e. a unique identification print that can be used to identify your browser. Depending on the kind of cookie, different data is collected and processed in the manner processed to do so.

Analysis cookies help us generate statistics on how our websites are used, for instance the number of requests, duration of the visits, which parts of our websites are the most popular. This helps us to measure how effective our presence on the Internet is, to evaluate the activity on the websites and co-ordinate website content and functionality to improve the user experience and maintain legal standing in protection of users and our business teams associated with these.

We process data based on legitimate interests. Our legitimate interest is to achieve the described purposes as outlined in this document. We process data based on your consent. You consent by clicking the button on our cookie banner and by proceeding to utilise our services, if you are ever unsure of any step in our activity please do reach out to our Information Officers.

Some of the cookies are deleted after the browser is closed (session cookies), while others remain permanently on your device and allow us to recognize your browser (permanent cookies).

You are able to disable the storage of cookies or selectively accept certain cookies in your browser. Please use the Help functions of your browser to learn how to change these settings. Note this may result in limited functionality of our website.

Google Analytics https://policies.google.com/technologies/types

On our website we use "Google Analytics", a web analytics service of Google Inc. ("Google"). Google Analytics uses cookies on your device which assists in evaluating the use of our website. This results in Google shortening your IP address and allowing an anonymised evaluation. The reduction of IP addresses occurs within the EU or the European Economic Area. The IP address submitted by your browser as part of Google Analytics will not be merged with other Google data.

The data collected with the help of cookies is usually transferred to a Google server and stored there. Compliance with data protection standards and data rights is ensured by a certification under the EU-US privacy shield. Google Privacy statement

On our behalf, Google uses the data collected through Google Analytics to evaluate the use of our website, to compile reports on the website activities and to provide further information related to the use of the website. Data is processed based on your consent. You consent by clicking the button on our cookie banner.

Data is stored for a period of 12 months. You can prevent the storage of the Google Analytics cookies by a corresponding setting in your browser. This may restrict the functionality of our website.

You may also prevent the collection of data generated by cookies and use of the website (including your IP address) by Google and the processing of such data by Google by clicking the Opt-Out Button located on our cookie banner, this will place an opt-out-cookie on your browser. https://policies.google.com/technologies/managing

Social media pages, hyperlinks & collaborative communication links

African Chapter Tours encourage collaborative and social media links (Instagram, LinkedIn, Twitter and Facebook). If you visit these websites the Privacy Policy and Terms & Conditions of the specific website apply.

When you contact us via a contact form, an email or phone call we process the personal data you communicate to us, e.g. your name, your email address and your related request. The data will be stored in a services repository. The data marked as mandatory must be provided in order to action your request for service or product delivery.

We use your data our in order to process and answer your request appropriately and to undertake the necessary steps to action your request. We store your data if it is necessary to fulfil these purposes mentioned above.

Right to withdraw your consent:

You may withdraw your consent to the processing of your personal data at any time by sending an email to ***info@africanchapter.co.za*** Please note that the revocation does not affect the legality of the data processed thus far.

Right to object:

As far as the processing of personal data based on legitimate reasons you have the right to object on grounds relating to your situation. As far as we process personal data for direct marketing purposes you have the right to object at any time.

As a user you have certain rights. You can request information regarding the personal data processed by **African Chapter Tours** (Pty) Ltd. Subject to legal requirements you can also submit a request to your ***africanchapter*** representative or platform to amend incorrect data, or delete your personal data provided the request does not conflict with a statutory or contractual obligation to retain such data.

You can direct your queries to info@africanchapter.co.za – subject; DATA OBJECTION

Right to contact a supervisory authority:

You can file a claim with the respective data privacy supervisory authorities if you believe that our data processing does not meet the legal requirements, or we did not grant your rights in the manner required to as per the duties we have to our responsibilities.

We trust we have satisfied your intrigue into our data management if not please reach out.